

# Annual Report

**LONESOME PINE REGIONAL LIBRARY**  
**FY 2016 – 2017**

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## MISSION & STRATEGIC PRIORITIES

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### Mission

Lonesome Pine Regional Library will be the cornerstone of the region where children and adults can experience personal enrichment and connect with one another as we:

- Promote the love of reading.
- Excel at providing resources to customers of all ages.
- Create welcoming spaces for our community.

### Vision

Lonesome Pine Regional Library is the best place to discover, to learn, to imagine, to smile.

### Motto

Start Here - - Go Anywhere

### Values

We value the highest standards of excellence in everything we do:

- Provide superior customer service.
- Offer and advocate access for all.
- Act with initiative, creativity, and flexibility.
- Work together, with enthusiasm and optimism, to reach goals.
- Create learning opportunities for professional and personal development.
- Celebrate diverse opinions and ideas.

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## Strategic Priorities

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### Buildings

*Attractive, inviting  
community-centered  
places*

### Technology

*Up-to-date & addresses  
current & emerging  
community needs*

### Marketing

*Promotes library as  
an essential community  
place*

## ABOUT US

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### 2016-2017 Board of Trustees

Mary R. Hylton - CHAIR	Dickenson County
Jack Lewis - VICE CHAIR/SECRETARY	Wise County
Lann Malesky - TREASURER	City of Norton
Lucius F. Ellsworth	Wise County
Grace Bradshaw	Wise County
Jane Moore	Dickenson County
Ruth Gilliam	Lee County
Roberta Smallwood	Lee County
Dinah Carter	Scott County
Jennifer Meade	Scott County

### Director

Amy C. Bond

### Library Locations

Regional Office & Mailbox Library	Wise
Wise County Public Library	Wise
C. Bascom Slemp Memorial Library	Big Stone Gap
Coeburn Community Library	Coeburn
J. Fred Matthews Memorial Library	St. Paul
Jonnie B. Deel Memorial Library	Clintwood
Haysi Community Library	Haysi
Lee County Public Library	Pennington Gap
Rose Hill Community Library	Rose Hill
Scott County Public Library	Gate City

**Highlights of  
the Year**



*Community survey &  
5-year strategic  
planning process  
completed*



*Pennington Gap  
Library hosted Digital  
Learning Day with  
Lee County Schools*



*Our libraries  
sponsored cultural  
events for the  
Crooked Road's  
Mountains of Music  
Homecoming*

**QUICK FACTS**

TOTAL POPULATION SERVED	108,936
NUMBER OF LIBRARY VISITORS	299,086
LIBRARY CARDHOLDERS	46,556
PUBLIC COMPUTERS	95
PUBLIC COMPUTER SESSIONS	57,053
WIFI SESSIONS	68,565
VISITS TO OUR WEBSITE	866,030
NUMBER OF CHILDREN'S PROGRAMS	1,493
CHILDREN'S PROGRAM ATTENDANCE	19,905
NUMBER OF TEEN PROGRAMS	134
TEEN PROGRAM ATTENDANCE	922
NUMBER OF ADULT PROGRAMS	431
ADULT PROGRAM ATTENDANCE	19,505
NUMBER OF PHYSICAL ITEMS CHECKED OUT	493,803
eMATERIALS CHECKED OUT	11,213
PHYSICAL ITEMS LOANED BETWEEN BRANCHES	40,434
REFERENCE QUESTIONS ANSWERED	33,178
RESEARCH DATABASE SEARCHES	11,894
MEETING ROOM USE BY GROUPS	242
TESTS PROTORED	542

## TOP PROGRAMS

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**2,058 Programs  
for Adults &  
Children**

**Number of  
Programs  
Offered  
Increased 11%**



**40,332 Program  
Attendees**

**Attendance  
Increased 2%**



Children under age 2 with a caregiver



Children age 2 with a caregiver



Children ages 3 - 5



Children in grades K - 7



Ages 12 - 18



Children of all ages



## COLLECTION HOLDINGS

<u>Format</u>	<u>Wise</u>	<u>Dickenson</u>	<u>Lee</u>	<u>Scott</u>	<u>Mailbox</u>	<u>Total</u>
Adult Books	84,102	41,902	35,592	37,839	0	196,435
Juvenile Books	26,724	17,463	19,169	18,507	0	81,863
Paperback Books	13,650	13,423	6,808	11,388	30,294	75,563
<b>Total Books</b>	<b>124,476</b>	<b>72,788</b>	<b>58,569</b>	<b>67,734</b>	<b>30,294</b>	<b>353,861</b>
<b>Total Audio Books</b>	<b>4,441</b>	<b>2,315</b>	<b>1,194</b>	<b>1,494</b>	<b>752</b>	<b>10,196</b>
<b>Total Music</b>	<b>4,347</b>	<b>1,497</b>	<b>847</b>	<b>1,326</b>	<b>463</b>	<b>8,480</b>
<b>Total Video</b>	<b>11,646</b>	<b>4,343</b>	<b>2,636</b>	<b>3,337</b>	<b>0</b>	<b>21,962</b>
<b>Total Other*</b>	<b>664</b>	<b>225</b>	<b>94</b>	<b>194</b>	<b>0</b>	<b>1,177</b>
<b>Total Holdings</b>	<b>145,574</b>	<b>81,168</b>	<b>63,340</b>	<b>74,085</b>	<b>31,509</b>	<b>395,676</b>

\* Other includes CD-ROM, 16mm Film, Microfilm, Newspapers, Paintings, Periodicals & Sculpture

## LIBRARY MATERIALS CHECKED OUT

	<u>Adult</u>	<u>Juvenile</u>	<u>Audiovisual</u>	<u>Mailbox</u>	<u>Total</u>
Wise	41,310	25,670	44,096		111,076
Big Stone Gap	19,048	24,666	17,468		61,182
Coeburn	16,122	14,714	29,545		60,381
St. Paul	14,495	11,025	19,565		45,085
Mailbox -Wise County				1,339	1,339
<b>Total Wise County</b>	<b>90,975</b>	<b>76,075</b>	<b>110,674</b>	<b>1,339</b>	<b>279,063</b>
Clintwood	16,315	10,432	31,022		57,769
Haysi	8,315	7,967	11,136		27,418
Mailbox -Dickenson County				396	396
<b>Total Dickenson County</b>	<b>24,630</b>	<b>18,399</b>	<b>42,158</b>	<b>396</b>	<b>85,583</b>
Pennington Gap	21,700	12,867	21,304		55,871
Rose Hill	3,694	415	4,685		8,794
Mailbox – Lee County				2,695	2,695
<b>Total Lee County</b>	<b>25,394</b>	<b>13,282</b>	<b>25,989</b>	<b>2,695</b>	<b>67,360</b>
Gate City	24,195	13,626	22,078		59,899
Mailbox – Scott County				997	997
<b>Total Scott County</b>	<b>24,195</b>	<b>13,626</b>	<b>22,078</b>	<b>997</b>	<b>60,896</b>
<b>County Totals</b>	<b>165,194</b>	<b>121,382</b>	<b>200,899</b>	<b>5,427</b>	<b>492,902</b>
<b>Mailbox – Culpeper County</b>				<b>901</b>	<b>901</b>
<b>eMaterials</b>					<b>11,213</b>
<b>Grand Total</b>					<b>505,016</b>



## ELECTRONIC COLLECTIONS



80,428 eBooks

1,557  
eAudiobooks

73 Streaming  
Videos

70 eMagazines

36 Database  
Collections

Local School  
Yearbooks 1930-  
1977



## WISE COUNTY PUBLIC LIBRARY

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Public Service Hours Per Week	49.50
Public Computers	16
Public Internet Use	10,640

	<u>Number</u>	<u>Attendance</u>
Children's Programs	283	5,853
Teen Programs	29	511
Adult Programs	133	6,250
Total Programs	445	12,614

Adult Books	97,752
Juvenile Books	26,724
Audio Books	1,919
Music	1,719
Video	5,958
Items Checked Out	111,076

*124 Library Road SW  
Wise, VA 24293  
PH: (276) 328-8061  
EMAIL: [wcplib@lprlibrary.org](mailto:wcplib@lprlibrary.org)*

*Julie Short, Manager*



## C. BASCOM SLEMP MEMORIAL LIBRARY

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Public Service Hours Per Week	49.50
Public Computers	12
Public Internet Use	6,344

	<u>Number</u>	<u>Attendance</u>
Children's Programs	213	1,768
Teen Programs	14	40
Adult Programs	55	1,280
Total Programs	282	3,088

Adult Books	41,838
Juvenile Books	15,227
Audio Books	1,114
Music	967
Video	1,642
Items Checked Out	61,182

*11 Proctor Street N  
Big Stone Gap, VA 24219  
PH: (276) 523-1334  
EMAIL: [cbslib@lprrlibrary.org](mailto:cbslib@lprrlibrary.org)*

*Christine Smith, Manager*



## COEBURN COMMUNITY LIBRARY

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Public Service Hours Per Week	41
Public Computers	8
Public Internet Use	6,505

	<u>Number</u>	<u>Attendance</u>
Children's Programs	181	1,922
Teen Programs	38	144
Adult Programs	31	1,595
Total Programs	250	3,661

Adult Books	24,349
Juvenile Books	7,794
Audio Books	640
Music	755
Video	2,612
Items Checked Out	60,381

*111 Third Street  
Coeburn, VA 24230  
PH: (276) 395-6152  
EMAIL: ccllib@lprlibrary.org*

*Hazel Jessee, Manager*



## J. FRED MATTHEWS MEMORIAL LIBRARY

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Public Service Hours Per Week	34
Public Computers	8
Public Internet Use	4,060

	<u>Number</u>	<u>Attendance</u>
Children's Programs	87	1,463
Teen Programs	18	56
Adult Programs	46	1,663
Total Programs	151	3,182

Adult Books	23,720
Juvenile Books	7,217
Audio Books	768
Music	906
Video	1,434
Items Checked Out	45,085

*16552 Wise Street  
St. Paul, VA 24283  
PH: (276) 762-9702  
EMAIL: [spplib@lprlibrary.org](mailto:spplib@lprlibrary.org)*

*Hazel Jessee, Manager*



## JONNIE B. DEEL MEMORIAL LIBRARY

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Public Service Hours Per Week	38
Public Computers	12
Public Internet Use	5,820

	<u>Number</u>	<u>Attendance</u>
Children's Programs	163	1,778
Teen Programs	5	23
Adult Programs	33	1,409
Total Programs	201	3,210

Adult Books	43,724
Juvenile Books	13,841
Audio Books	1,891
Music	1,053
Video	3,110
Items Checked Out	57,769

*198 Chase Street  
Clintwood, VA 24228  
PH: (276) 926-6617  
EMAIL: [jbdlib@lpribrary.org](mailto:jbdlib@lpribrary.org)*

*Kim Rose, Manager*



## HAYSI COMMUNITY LIBRARY

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Public Service Hours Per Week	38
Public Computers	8
Public Internet Use	3,206

	<u>Number</u>	<u>Attendance</u>
Children's Programs	207	1,849
Teen Programs	20	126
Adult Programs	84	2,168
Total Programs	311	4,143

Adult Books	11,601
Juvenile Books	3,622
Audio Books	424
Music	444
Video	1,233
Items Checked Out	27,418

*157 O'Quinn Street  
Haysi, VA 24256  
PH: (276) 865-4851  
EMAIL: [hpplib@lpribrary.org](mailto:hpplib@lpribrary.org)*

*Kim Rose, Manager*



## LEE COUNTY PUBLIC LIBRARY

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Public Service Hours Per Week	54
Public Computers	10
Public Internet Use	9,496

	<u>Number</u>	<u>Attendance</u>
Children's Programs	180	3,390
Teen Programs	6	7
Adult Programs	14	3,056
Total Programs	200	6,453

Adult Books	35,356
Juvenile Books	17,425
Audio Books	1,082
Music	653
Video	1,824
Items Checked Out	55,871

*539 Joslyn Avenue  
Pennington Gap, VA 24277  
PH: (276) 546-1141  
EMAIL: [lcplib@lprlibrary.org](mailto:lcplib@lprlibrary.org)*

*Audrey Evans, Manager*





## ROSE HILL COMMUNITY LIBRARY

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Public Service Hours Per Week	16
Public Computers	12
Public Internet Use	4,198

	<u>Number</u>	<u>Attendance</u>
Children's Programs	0	0
Teen Programs	0	0
Adult Programs	1	18
Total Programs	1	18

Adult Books	4,044
Juvenile Books	1,744
Audio Books	112
Music	194
Video	812
Items Checked Out	8,794

*6463 Dr. Thomas Walker Road  
Rose Hill, VA 24281  
PH: (276) 445-5329  
EMAIL: [rhplib@lpribrary.org](mailto:rhplib@lpribrary.org)  
  
Lela Johnson, Manager*



## SCOTT COUNTY PUBLIC LIBRARY

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Public Service Hours Per Week	49.50
Public Computers	9
Public Internet Use	6,784

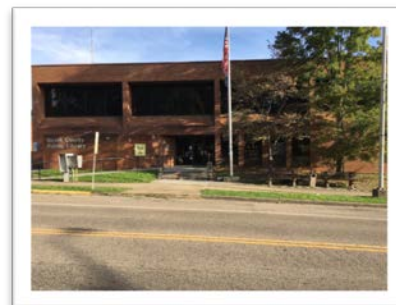
	<u>Number</u>	<u>Attendance</u>
Children's Programs	161	1,882
Teen Programs	4	15
Adult Programs	35	2,084
Total Programs	200	3,981

Adult Books	49,227
Juvenile Books	18,507
Audio Books	1,494
Music	1,326
Video	3,337

Items Checked Out	59,899
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*297 West Jackson Street  
Gate City, VA 24251  
PH: (276) 386-3302  
EMAIL: [scplib@prlibrary.org](mailto:scplib@prlibrary.org)*

*Susan Gibson, Manager*



## MAILBOX LIBRARY

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Public Service Hours Per Week	20
Books	30,294
Audio Books	752
Music	463
Total Materials	31,509
Items Checked Out	6,328
Interlibrary Loans Loaned To Other Libraries	633
Interlibrary Loans Borrowed From Other Libraries	153



**Free Library Service By Mail**

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## FINANCIAL STATEMENT

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### Income

Local Governmental Funds	1,562,957
Contributed Services	55,116
Library Branch Income	94,169
State Aid Funds	425,599
Interest	11,356
Gifts & Donations	15,363
E-Rate Reimbursement	147,206
Miscellaneous	19,768
Grants	9,425
TOTAL INCOME	2,340,959

### Expenses

Salaries	1,176,128
Employee Benefits	360,569
Building Maintenance & Utilities	185,797
Library Materials	124,554
Data Lines	174,968
Shelving, Furniture & Equipment	37,735
Equipment Maintenance	52,793
Postage & Supplies	44,889
Auto & Travel Expense	7,608
Contributed Services Expense	55,116
Programming	27,544
Miscellaneous	5,026
Insurance & Contracted Services	76,967
TOTAL EXPENSES	2,329,694

## **SAVINGS & ENDOWMENTS**

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Luther F. & Lou Emma Addington Memorial Fund Wise County Public Library	107,208
Howard & Hattie Cummings Endowment Fund C. Bascom Slemph Memorial Library	13,089
Nelle T. Phillips Estate Fund C. Bascom Slemph Memorial Library	1,086,625
Wise County Public Library Improvement Fund	18,231
C. Bascom Slemph Memorial Library Improvement Fund	524
Coeburn Community Library Improvement Fund	1,437
J. Fred Matthews Memorial Library Improvement Fund	23,994
Lee County Public Library Improvement Fund	317
Regional Compensated Absence Fund	24,348
Regional Van Replacement Fund	16,770

## LONESOME PINE REGIONAL LIBRARY

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124 Library Road SW  
Wise, VA 24293

**Web** [www.lprlibrary.org](http://www.lprlibrary.org)

**Email** [reglib@lprlibrary.org](mailto:reglib@lprlibrary.org)

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