



2017-2018 ANNUAL REPORT



LONESOME PINE REGIONAL LIBRARY

*Serving the Counties of Wise, Dickenson, Lee and Scott
and the City of Norton*

Table of Contents

2017 - 2018 Annual Report..... 1

Table of Contents..... 2

About Us – Our Mission 3

About Us – Our People..... 4

About Us – Our Locations 5

Quick Facts 2017 -2018..... 6

Collection Holdings 7

Library Materials Checked Out 8

Electronic Collections..... 9

Wise County Public Library 10

C. Bascom Slemper Memorial Library 11

Coeburn Community Library..... 12

J. Fred Matthews Memorial Library..... 13

Jonnie B. Deel Memorial Library 14

Haysi Community Library 15

Lee County Public Library..... 16

Rose Hill Community Library..... 17

Scott County Public Library 18

Mailbox Library 19

Financial Statement 20

Savings & Endowments..... 21

About Us – Our Mission

Mission

Lonesome Pine Regional Library will be the cornerstone of the region where children and adults can experience personal enrichment and connect with one another as we:

- Promote the love of reading.
- Excel at providing resources to customers of all ages.
- Create welcoming spaces for our community.

Vision

Lonesome Pine Regional Library is the best place to discover, to learn, to imagine, to smile.

Motto

Start Here - - Go Anywhere

Values

We value the highest standards of excellence in everything we do:

- Provide superior customer service.
- Offer and advocate access for all.
- Act with initiative, creativity, and flexibility.
- Work together, with enthusiasm and optimism, to reach goals.
- Create learning opportunities for professional and personal development.
- Celebrate diverse opinions and ideas.

About Us – Our People

Board of Trustees

Lu Ellsworth - CHAIR	Wise County
Grace Bradshaw - VICE CHAIR/SECRETARY	Wise County
Roberta Smallwood - TREASURER	Lee County
Earlene Lester	Wise County
Jack Lewis	Wise County
Carolea Newsome	Dickenson County
Sheila Phipps	Dickenson County
Ruth Gilliam	Lee County
Jennifer Meade	Scott County
Rebecca Scott	Scott County
Virginia Stokes	City of Norton

Director and Managers

Director	Amy C. Bond
Assistant Director/Wise Branch Manager	Julie Short
Big Stone Gap Branch Manager	Christine Smith
Coeburn & St. Paul Branch Manager	Hazel Jessee
Clintwood & Haysi Branch Manager	Kimberley Rose
Pennington Gap Branch Manager	Audrey Evans
Rose Hill Branch Manager	Lela Johnson
Gate City Branch Manager	Susan Gibson
Regional Technical Services Manager	Goldora Carico

About Us – Our Locations

Lonesome Pine Regional Library provides public library service to 107,169 residents of Wise County, Dickenson County, Lee County, Scott County and the City of Norton. The service area spans 1,717 square miles.

Regional Office and Mailbox Library	Wise
Wise County Public Library	Wise
C. Bascom Slemm Memorial Library	Big Stone Gap
Coeburn Community Library	Coeburn
J. Fred Matthews Memorial Library	St. Paul
Jonnie B. Deel Memorial Library	Clintwood
Haysi Community Library	Haysi
Lee County Public Library	Pennington Gap
Rose Hill Community Library	Rose Hill
Scott County Public Library	Gate City

Quick Facts 2017 -2018

NUMBER OF LIBRARY VISITORS	282,338
LIBRARY CARDHOLDERS	40,352
HOLDS FULFILLED	44,413
INTERBRANCH LOANS	74,715
INTERLIBRARY LOANS BORROWED FROM OTHER LIBRARIES	184
INTERLIBRARY LOANS TO OTHER LIBRARIES	564
NUMBER OF LIBRARY PROGRAMS	1,913
TOTAL PROGRAM ATTENDANCE	42,393
REFERENCE TRANSACTIONS	24,942
RESEARCH DATABASE SEARCHES	11,182
USER SESSIONS OF PUBLIC INTERNET COMPUTERS	52,280
WIRELESS USER SESSIONS	104,036
WEBSITE VISITS	831,461
ONLINE CATALOG SEARCHES	141,401
MEETING ROOM USE BY GROUPS	242
TESTS PROCTORED	542
FAXES	6,944

Collection Holdings

<u>Format</u>	<u>Wise</u>	<u>Dickenson</u>	<u>Lee</u>	<u>Scott</u>	<u>Mailbox</u>	<u>Total</u>
Adult Books	144,810	41,576	31,951	36,775	0	255,112
Juvenile Books	59,423	19,090	19,280	16,423	0	114,218
Paperback Books	36,556	10,334	19,851	10,462	30,446	97,362
Total Books	240,789	73,654	58,141	63,662	30,446	466,692
Total Audio Books	4,133	1,711	1,226	1,547	757	9,374
Total Music	4,407	1,529	843	1,365	465	8,609
Total Video	11,147	4,540	2,632	3,636	0	21,955
Total Other	669	172	95	185	0	1,121
<i>Other includes CD-ROM, 16mm Film, Microfilm, Newspapers, Paintings, Periodicals & Sculpture</i>						
Total Holdings	261,145	81,606	62,937	70,395	31,668	507,751
Volumes Added						15,742

Library Materials Checked Out

	Adult	Juvenile	Audiovisual	Mailbox Library	Total
Wise	40,866	23,137	41,641		105,644
Big Stone Gap	17,515	31,596	16,436		65,547
Coeburn	12,822	10,334	19,851		43,007
St. Paul	13,192	11,964	17,070		42,226
Mailbox				1,300	1,300
TOTAL WISE COUNTY	84,395	77,031	94,998	1300	257,724
Clintwood	16,450	9,849	30,572		56,871
Haysi	8,592	8,449	14,396		31,437
Mailbox				332	332
TOTAL DICKENSON COUNTY	25,042	18,298	44,968	332	88,640
Pennington Gap	18,484	8,839	16,366		43,689
Rose Hill	3,365	762	4,696		8,823
Mailbox				2,456	2,456
TOTAL LEE COUNTY	21,849	9,601	21,062	2,456	54,968
Gate City	20,089	13,539	20,085		53,713
Mailbox				605	605
TOTAL SCOTT COUNTY	20,089	13,539	20,085	605	54,318
COUNTY TOTALS	151,375	118,469	181,113	4,693	455,650
Mailbox-Culpeper eMaterials				936	936 12,799
TOTAL				5,629	469,385

Electronic Collections

ELECTRONIC HOLDINGS

DOWNLOADABLE ELECTRONIC BOOKS	123,692
FREADING EBOOKS	122,593
DOWNLOADABLE AUDIO	790
DOWNLOADABLE VIDEO	54
ELECTRONIC COLLECTIONS	35

ELECTRONIC CIRCULATION

OVERDRIVE EBOOKS, AUDIOBOOKS, VIDEOS	10,697
ONE CLICK DIGITAL EBOOKS, AUDIOBOOKS	32
DIGITAL MAGAZINES	1,920
HERITAGE QUEST ONLINE	4,569
ELECTRONIC DATABASE SEARCHES	10,634



Wise County Public Library

124 Library Road SW
Wise, VA 24293

PH: (276) 328-8061
EMAIL: wcplib@lprlibrary.org

Public Service Hours per Week	50.50
Square Footage	25,274
Visitors	57,962
Public Computer Workstations	23
Public Computer Sessions	9,208
Number of Children's Programs	269
Number of Teen Programs	6
Number of Adult Programs	93
Program Attendance	13,866
Items Checked Out	105,644
Items Added	3,300



C. Bascom Slemp Memorial Library

11 Proctor Street N
Big Stone Gap, VA 24219

PH: (276) 523-1334
EMAIL: cbslib@lprlibrary.org

Public Service Hours per Week	49.50
Square Footage	10,081
Visitors	34,573
Public Computer Workstations	14
Public Computer Sessions	7,903
Number of Children's Programs	228
Number of Teen Programs	0
Number of Adult Programs	16
Program Attendance	3,396
Items Checked Out	65,547
Items Added	1,628



Coeburn Community Library

111 Third Street
Coeburn, VA 24230

PH: (276) 395-6152
EMAIL: cclib@lprrlibrary.org

Public Service Hours per Week	41
Square Footage	8,760
Visitors	29,970
Public Computer Workstations	10
Public Computer Sessions	5,156
Number of Children's Programs	175
Number of Teen Programs	11
Number of Adult Programs	2
Program Attendance	3,224
Items Checked Out	43,007
Items Added	1,441



J. Fred Matthews Memorial Library

16552 Wise Street
St. Paul, VA 24283

PH: (276) 762-9702
EMAIL: spbib@lprlibrary.org

Public Service Hours per Week	34
Square Footage	5,212
Visitors	19,257
Public Computer Workstations	11
Public Computer Sessions	2,739
Number of Children's Programs	81
Number of Teen Programs	2
Number of Adult Programs	51
Program Attendance	3,384
Items Checked Out	42,226
Items Added	1,305



Jonnie B. Deel Memorial Library

198 Chase Street
Clintwood, VA 24228

PH: (276) 926-6617
EMAIL: jbdlib@lprlibrary.org

Public Service Hours per Week	46.5
Square Footage	11,039
Visitors	39,841
Public Computer Workstations	15
Public Computer Sessions	6,966
Number of Children's Programs	235
Number of Teen Programs	1
Number of Adult Programs	17
Program Attendance	4,762
Items Checked Out	56,871
Items Added	2,154



Haysi Community Library

157 O'Quinn Street
Haysi, VA 24219

PH: (276) 865-4851
EMAIL: hplib@lprlibrary.org

Public Service Hours per Week	46.5
Square Footage	3,200
Visitors	22,109
Public Computer Workstations	10
Public Computer Sessions	2,860
Number of Children's Programs	201
Number of Teen Programs	20
Number of Adult Programs	45
Program Attendance	3,469
Items Checked Out	31,437
Items Added	1,419



Lee County Public Library

539 Joslyn Avenue
Pennington Gap, VA 24277

PH: (276) 546-1141
EMAIL: lcplib@lprlibrary.org

Public Service Hours per Week	54
Square Footage	9,981
Visitors	41,516
Public Computer Workstations	14
Public Computer Sessions	7,944
Number of Children's Programs	181
Number of Teen Programs	0
Number of Adult Programs	11
Program Attendance	6,939
Items Checked Out	43,689
Items Added	1,320



Rose Hill Community Library

6463 Dr. Thomas Walker Road
Rose Hill, VA 24281

PH: (276) 445-5329
EMAIL: rhplib@lprlibrary.org

Public Service Hours per Week	16
Square Footage	1,700
Visitors	7,300
Public Computer Workstations	12
Public Computer Sessions	3,373
Items Checked Out	8,823
Items Added	228



Scott County Public Library

297 West Jackson Street
Gate City, VA 24251

PH: (276) 386-3302
EMAIL: scplib@lprlibrary.org

Public Service Hours per Week	49.50
Square Footage	7,502
Visitors	35,729
Public Computer Workstations	13
Public Computer Sessions	6,131
Number of Children's Programs	224
Number of Teen Programs	3
Number of Adult Programs	27
Program Attendance	3,400
Items Checked Out	54,318
Items Added	2,557



Mailbox Library

124 Library Road SW
Wise, VA 24293

PH: (276) 328-4806
EMAIL: mailboxlib@lprlibrary.org

Public Service Hours per Week	20
Total Items	31,668
Items Added	389
Items Checked Out	5,629
Interlibrary Loans Loaned To Other Libraries	564
Interlibrary Loans Borrowed From Other Libraries	184



Financial Statement

Income

Local Governmental Funds	1,582,833
Contributed Services	78,276
Library Branch Income	95,576
State Aid Funds	421,275
Interest	22,129
Gifts & Donations	10,992
E-Rate Reimbursement	114,550
Miscellaneous	12,440
Grants	22,225
TOTAL INCOME	2,360,306

Expenses

Salaries	1,215,609
Employee Benefits	384,924
Building Maintenance & Utilities	180,128
Library Materials	137,710
Datalines	138,921
Shelving, Furniture, & Equipment	38,940
Equipment Maintenance	55,958
Postage & Supplies	47,318
Auto & Travel Expense	7,786
Contributed Services Expense	78,286
Programming	29,059
Miscellaneous	12,820
Insurance & Contracted Services	49,403
TOTAL EXPENSES	2,376,863

Savings & Endowments

Luther F. & Lou Emma Addington Memorial Fund Wise County Public Library	93,775
Wise County Public Library Improvement Fund	11,448
Howard & Hattie Cummings Endowment Fund C. Bascom Slemple Memorial Library	13,217
Nelle T. Phillips Estate Fund C. Bascom Slemple Memorial Library	1,099,855
C. Bascom Slemple Memorial Library Improvement Fund	532
Coeburn Community Library Improvement Fund	1,459
J. Fred Matthews Memorial Library Improvement Fund	18,525
Lee County Public Library Improvement Fund	322
Regional Compensated Absence Fund	24,710
Regional Van Replacement Fund	18,521